CHILDREN'S FACTORY
inspire. imagine. learn.

Warranty 2027

Quality Assurance Commitment:

At Children's Factory LLC, we are steadfast in our commitment to fostering safe and creatively enriching environments for children. Our mission is to ensure that each product we manufacture aligns with this vision, offering both quality and affordability. We strive for excellence, not only in the construction of our products but also in the ethical management of our work environment.

Limited Warranty:

Children's Factory LLC hereby provides a limited warranty that all of its products shall be free from defects in materials and workmanship under normal use and service conditions. This warranty excludes any issues arising from abusive or abnormal use, or from failures that occur due to insufficient inspection and maintenance.

Domestic Warranty Provisions:

For products acquired within the United States, Children's Factory LLC reserves the right, at its sole discretion, to repair or replace any portion of a product that is found to be defective under the conditions of this limited warranty, at no additional cost to the purchaser.

International Warranty Provisions:

For products shipped to Canada or other international locations, a credit equal to the cost of the defective product will be applied to the account of the dealer, enabling the purchase of replacement goods in the subsequent order.

Limitation of Liability:

Apart from this explicit limited warranty, Children's Factory LLC offers no other warranties, either express or implied, regarding the products covered by this agreement or any other agreement with the customer. This includes, but is not limited to, any warranties of fitness for a particular purpose, merchantability, or against infringement. The customer expressly waives any claim, including but not limited to claims based on strict or absolute liability in tort, for any loss or damage sustained, such as loss of profits or any indirect, special, incidental, or consequential damages or expenses caused by the product.

Warranty Claim Procedures:

Dealers are required to furnish proof of the product defect, either in the form of photographic evidence or the actual product itself. Additionally, proof of purchase, including a copy of the purchase order and any applicable product tags, labels, or date dials, must be provided. Submission of the original purchase order details for the items under question is also mandated when filing a warranty claim. Upon receipt and evaluation of all required documentation, a credit will be issued, or a replacement order will be dispatched in a timely manner.

Exclusions - This warranty does not apply, and no other warranty covers:

- Normal wear and tear expected over the course of ownership. Defects caused by abusive or abnormal use of the product.
- Modifications or attachments to the product. Products that were not installed, used, or maintained in accordance with provided instructions and warnings.
- Warranty does not cover casters.

Active Play	**Indoor/Outdoor Play**	Activity Cart & Cover	1 Year
		Ball Cart & Cover	1 Year
		Basketball Stand & Ball Return	2 Years
		Kidfetti®	2 Years
		Sand & Water Tables	2 Years
		Plastic Molded Ride On's	2 Years
	Transportation	Buggies, Runabout® and Stollers	3 Years
		Buggy Covers	1 Year
		Bye Bye Buggy®, Canopy, Infant Seat	3 Years
	Trikes	Helmets	1 Year
		Trikes, Wagons & Scooters	5 Years
		Traffic Signs	3 Years
Creative Play	**Art**	Mobile Drying Rack	1 Year
		Smocks & Splash Mats	2 Years
	Manual Dexterity	Manual Dexterity Boards & Vests	2 Years
Furniture	**Carpets**	Carpets & Rugs	Limited Lifetime
	Nursery	Changing Table Pad	1 Year
		Feeding Chair	1 Year
	Pretend Play	Dolls & Puppets	2 Years
		Mailbox	3 Years
		My Mail Bag Set	1 Year
		Mirrors	2 Years
	Room Dividers	PlayPanels®	2 Years
		Quiet Divider®	3 Years
		Quiet Divider® Accessories	1 Year
	Seating	As We Grow® Adjustable Tables	10 Years
		BaseLine® Tables & Chairs	5 Years
		Bean Bags	2 Years
		Bean Fill	60 Days
		Foam Filled Flexible Seating	2 Years
		Molded Seating	Limited Lifetime
		MyPosture™ Chairs	10 Years
		MyValue™ Table & Chair Sets	5 Years
		NaturalWood™ Tables & Chairs	5 Years
		Pillows	2 Years
		Value Stack™ Chairs	Limited Lifetime
		Value Tables	5 Years
		Angeles® Wood	Limited Lifetime
		Value Line™ Furniture	Limited Lifetime
Rest Time	**Blankets & Sheets**	Blankets & Sheets	1 Year
	Cots	Cot Activity Panels & Table Top	3 Years
		Cot Name Clips	1 Year
		SpaceLine® Cots	15 Years
		Universal Cot Carrier	3 Years
		Value Line™ Cots	10 Years
	Rest Mats	Mobile Rest Mat Storage	1 Year
		Rest Mats	3 Years
Soft Play	**Blocks/Climbers/Mats**	Ball Pit Balls	1 Year
		Covered Foam-Filled Products	2 Years